

	Policy Quality <i>9001:2015</i>	Review 02
		Date 16.01.2019

POLICY QUALITY

FTM has always sought to provide the best service for constantly improve and for meeting customers' needs: this wouldn't be possible without the complete involvement of the technical staff, its supervisors and managers.

For such reasons FTM has decided to adopt a Quality Management System compliant with **ISO 9001:2015** for:

“Manufacture and mechanical machining and turned parts on customer’s drawing/specification”

FTM's primary goal is the widest **Customers Satisfaction** with **Professionalism and Competence** as well as **Transparence** with Customers and Suppliers.

The Direction will also periodically check both the production processes and the related activities of support copying with Customers' mandatory requirements and undertaking in Management System efficacy improvement.

Targets will be defined on annual basis and will be reviewed in case of changes or new processes introduction for service supply improvement.

The Quality Policy will be re-examined yearly during “Management Review” in order to test its validation and to keep it updated.

The “Policy Review” will be carried out in case of changes occurred in the company contest or among the interested subject according to the “Risk Based Thinking” principle.

In consideration of this, the Management takes care of carrying out any action aimed at reducing or at removing the risks identified in its processes.

The Policy will be communicated and disseminated to all responsables and to interested external subjects.

Managing Director

Salvatore Mulatero

Settimo T.se 16/01/2019